

Enabling advanced mobile access to Internet-based support system for collaborative care

Jelena Mirkovic, Cornelia M. Ruland

Center for Shared Decision Making and Collaborative care Research Oslo University Hospital





Acknowledgment

- Funding by the Norwegian Research Council
 - Grant #201512 called "Flexible Collaborative Networks and Patient Provider Partnership in Health Care: Critical Factors" (PI, C. Ruland)





Introduction

- Emerging mobile devices and services
- Mobile devices in healthcare
 - Advantage for:
 - Patients
 - Healthcare organizations
 - Healthcare providers
 - Advantages recognized by
 - Research
 - Industry
 - National agencies





Motivation

- Low acceptance of emerging technology
 - Patients
 - Clinicians







Motivation

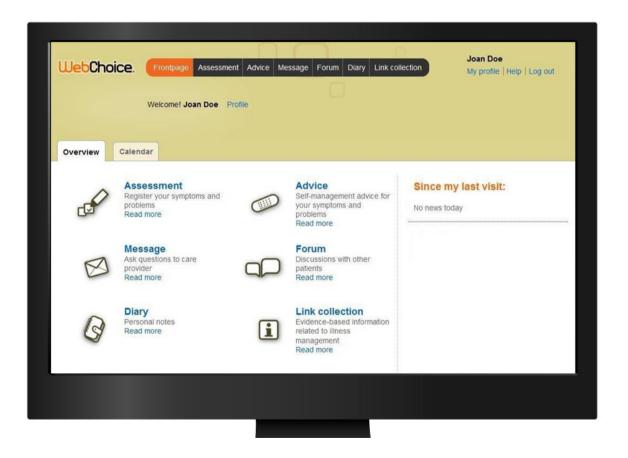
- Make sure the system is useful, user-friendly and fits existing context
- Involving potential users in development process







Research project







Mobile application(s) development







Mobile application - preview







Involving users in development process

- Usability testing and semi-structured interviews
- Smartphone and tablet PC application
- Seven patients







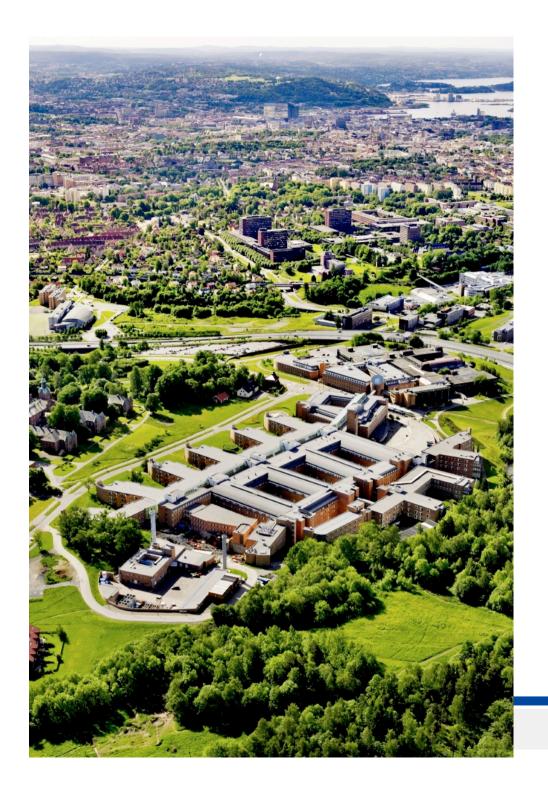
Conclusion

- Proven recognized potential of mobile devices
- Design issues of Connect Mobile application and more general design recommendations and rules
- Directions for further development









Thank you for your attention ③

Contact: Jelena.Mirkovic@rr-research.no

Web address: http://www.communicaretools.org/