

# PROJECT EVALUATION – CAMPUS ÅS

Concept Symposium, Holmen Fjordhotell 22-23.09.2022



## THE CAMPUS ÅS PROJECT

Collocation of the Veterinary education at NMBU and the Veterinary Institute (VI)

<ul> <li>The collocation project (SLP)</li> </ul>	63 300 m <sup>2</sup>
- Laboratories	14 000 m <sup>2</sup>
– Animal clinic	14 000 m <sup>2</sup>
– Technical rooms	17 000 m <sup>2</sup>
<ul> <li>Offices and meeting rooms</li> </ul>	10 000 m <sup>2</sup>
<ul> <li>Studying facilities</li> </ul>	8 000 m <sup>2</sup>
Centre for animal experiments (SHF)	12 100 m <sup>2</sup>

500 m<sup>2</sup>

1 800 m<sup>2</sup>

- Kindergarten
- Fish laboratory
- User equipment





### MASSIVE COST OVERRUNS AND DELAYS

#### Buildings approved by Parliament in 2013

- P50 estimate
- P85 budget
- Completion

#### Current status (by the end of 2021)

- Current estimate
- Moving in
- BSL3-laboratorium not in use

#### User equipment approved in 2015

- P50 estimate
- P85 budget
- Current estimate

1 060 mill. kr 1 080 mill. kr 1 245 mill. kr

5 388 mill. kr

6 325 mill. kr

8 575 mill. kr

H2 2019

H1 2021





### **EVALUATION MANDATE AND PROCESS**

#### MANDATE

- Learning for all involved parties
- Main focus on the execution phase
- Main causes for cost overruns and delays
- Project management
- Project council
- Incentives for cost control
- Recommended 'stop' situations

#### PROCESS

- Conducted H2 2021
- 33 interviews with key stakeholders
  - Ministries
  - Statsbygg
  - Project team
  - Main suppliers
  - Users
- Open and constructive process
- Results presented to management and project teams in Statsbygg and the Norwegian universities





### CHALLENGING FRAME CONDITIONS





### QA2 RECOMMENDATIONS NOT IMPLEMENTED

Recommendations that was not implemented (the other recommendations was implemented)	Implemented		
Project Management competence in the Project Council	No		
Strategic control plan at line ministry	No		14
Target cost for Project Manager (below P50 estimate)	No		
Firm Change Management at line ministry to avoid scope creep	No		
Get user commitment for implementation of potential scope reductions (cut-list), if required	No		
Implement potential scope reductions as options in the contracts	No		
			A CARLES
Recommendations for future projects			
• Line ministry need to follow up $OA2$ recommendations formally		A PETE	
<ul> <li>Including recommendations for both the ministry and agapay</li> </ul>			
Including recommendations for both the ministry and agency		THE SEA	S 4413



### MAIN CAUSES FOR COST OVERRUN AND DELAYS

Basic engineering	Underestimation of complexity and requirements	Overestimation of project maturity and progress	Challenging contract strategy: 40-50 main contracts		
Detail engineering	<ul> <li>Lack of subject matter exper</li> <li>Programming completed as</li> <li>Lack of management and co</li> <li>Some contracts tendered be</li> </ul>	rtise in SB and PG. Too much responsi late as in 2017. Lack of documentatior ontrol with engineering group efore completed detail engineering	bility and influence from user ofor user participation	narized	Project governance in Statsbygg and line ministry
	Frame conditions: EU-requir	rements for infection prevention, excha	nge rates, etc.	s summ	Project Management
Construction	<ul> <li>Project control not according to good practice. No control method for the complete scope.</li> <li>Insufficient manning for management and control of the contractors</li> <li>Lack of internal communication and team development. Not a well performing project organisation</li> <li>Schedule prioritized ahead of cost, contrary to approved goal priority</li> <li>Status reports did not represent current status, and underestimated remaining work and changes</li> <li>Lack of control mechanisms to reveal challenges, cut cost and decide relevant actions</li> </ul>				
Completion	<ul> <li>Lack of planning for the com</li> <li>Methods for project control a</li> <li>Covid-19</li> </ul>	pletion phase abandoned. Demobilisation too early.			





### PROJECT MANAGEMENT AND PROJECT GOVERNANCE



## APPROVED GOAL PRIORITY NOT COMPLIED WITH

#### Approved goal priority

1. Cost:	Below P50 estimate
2. Quality:	According to basic engineering
3. Schedule:	SLP complete by H2 2019
	SHE complete by H2 2015

#### Potential scope reductions (cut-list)

- SLP: 261 mill. kr
- SHF: 40 mill. kr

#### Few cuts on the list realized

- · Insufficient user commitment to cut-list
- Cuts not implemented as options in the contracts
- Decision process for cuts too late to get effect

#### Schedule prioritized

- No instructions from ministry to prioritize schedule
- High focus on achieving the 2019 milestone in Statsbygg
- Several cost-driving initiatives to achieve schedule

#### Result

• The project is in reality quality and schedule driven



### **OPTIMISM BIAS IN RISK ANALYSES**



- No formal risk analyses after 2019
- Too optimistic assessments
- External facilitator still internal analyses
- Budget increase in 2020 and 2021 without risk analysis

#### Recommendations for future projects

- Formal risk analyses minimum once a year, based on proper baseline updates for cost estimates and schedules
- External risk analyses by significant adverse cost development
- · Budget adjustments based on formal risk analyses





## WEAK INCENTIVES FOR COST CONTROL



- Overall weak incentives for cost control (not to exceed P50 estimate)
- Users have strong incentives to increase the quality and no incentive to hold back. Cost-driver in this project.
- Stronger common incentives are key for systems like Cost Based Project Development to work as intended



### COST FORECASTS AND RELEVANT STOP POINTS

In this evaluation a «Stop» is defined as: A situation where extraordinary reporting and decisions involving the ministry is required



#### The project could/should have «stopped» at these points

- Warning about a 70 % increase in engineering cost in 2015
- Warning that the P50 estimate was «under pressure» in 2016
- Warning about schedule problems and a one year delay in 2016
- Assessment of potential scope cuts in 2017
- Reallocation of cost to get forecast below P85 budget in 2018



## **RECOMMENDATIONS ON STOP POINTS**

- Best practice is to «stop» if cost or schedule goals are threatened
- To assess whether it is right to «stop», realistic forecasts for cost and schedule must be available
- · Situations where it might be right to «stop»
  - · Contingency level is reduced too much, too early
  - Current forecast is higher than P50 estimate
  - P85 from the current risk analysis is higher than the P85 budget
  - · Forecasted delay in completion date or other important milestones
- Line ministries need access to senior project management competence, to be able to assess the seriousness of a situation and the need for corrective actions, and conduct independent reviews if necessary





### **PROJECT COUNCIL**

#### Observations

- Composition according to guidelines: KD (leader), KMD, LMD, NFD, NMBU, Statsbygg, VI
- Arena for information-sharing and discussions.
- Focus on reporting rather than future challenges and plans
- Not sufficient information or competence to reveal the challenging situation in the project
- Significant frustration at times. User representatives critical due to insufficient status reporting
- Lack of subject matter expertise has limited the opportunity to challenge the user requirements
- · Little attention to operational phase matters

#### Recommendations for future projects

- In multi-owner and multi-user projects, decision-making boards or councils should be considered. A project board or council should
  - Prepare for decisions to be made in the meetings.
     Formal decision authority may be by the board or by one party in the council
  - Discuss and decide on all critical issues, including operational issues
  - Have sufficient project management competence and be able to conduct independent reviews on critical matters
  - Have access to subject matter expertise
  - Have clear goals and goal priority
  - Have a common responsibility to achieve the goals
  - Keep monthly meetings



### SUMMARY NOTES

#### **KEY TOPICS**

- Execution strategy impact on design
- Professional project governance
- Proactive vs reactive project management
- Structured user involvement
- Consistent goal priority
- Quality cost and schedule risk analysis
- · Incentives for cost control
- Best practice stop-points
- Project council

Project governance in Statsbygg and line ministry

> Project Management

Complexity, size, frame conditions







# THE END!

